

US COURIER CONTACT NUMBERS



United States

UPS (866) 961-3790

Canada

Federal Express (800) 774-6101

Puerto Rico

DHL (888) 345-0654



The courier contact numbers below can only be used by sites when the Covance study is set up with prior approvals.

United States

World Courier Clinical Operations 800-221-6600 or 516-207-0445

Marken (305) 500-9288 or (888) Marken1

Canada

World Courier Clinical Operations (800) 387-3381 or (905) 362-9462

Marken (905) 564-5555

Puerto Rico

Marken (305) 500-9288 or (888) Marken1

NOTE:

U.S. UPS - Sites can create and print the Covance UPS Express Critical shipping labels on-demand via the web at <https://www.covance.com/customers/investigators/investigator-tools-and-resources/ups-express.html>. Please Note: This service is only applicable for shipments going to Covance Central Laboratory Services located in Indianapolis, IN 46214.

Alaska and Hawaii Sites - Shipments should only be made Monday through Thursday with Thursday shipments marked for Saturday delivery.